

- 1 PUBLIC PROTECTION CABINET
- 2 Department of Insurance
- 3 Division of Health, Life, Managed Care
- 4 (Amendment)
- 5 806 KAR 9:360. Pharmacy Benefit Manager License.
- 6 RELATES TO: KRS 14A.4-010, KRS 304.1-050, KRS 304.2-290, KRS 304.2-310, KRS 304.9-
- 7 020, KRS 304.9-053, KRS 304.9-054, KRS 304.9-055, KRS 304.9-133, KRS 304.10-030, KRS
- 8 304.10-040, KRS 304.17A-005, KRS 304.17A-162, KRS 304.17A-163, KRS 304.17A-165,
- 9 [KRS 304.17A 440,] KRS 304.17A-535, KRS 304.17A-607, KRS 304.17A-617 to 304.17A-
- 10 633, KRS 304.99-020, 45 C.F.R. 156.122
- 11 STATUTORY AUTHORITY: KRS 304.2-110(1), KRS 304.9-053(2), KRS 304.9-054(3)[(6)],
- 12 KRS 304.9-054(4), KRS 304.9-055
- 13 NECESSITY, FUNCTION, AND CONFORMITY: KRS 304.2-110(1) authorizes the
- 14 commissioner to promulgate reasonable administrative regulations necessary for or as an aid to
- the effectuation of the Kentucky Insurance Code as defined in KRS 304.1-010. KRS 304.9-
- 16 053(2) requires a pharmacy benefit manager seeking a license to apply to the commissioner in
- writing on a form provided by the department. KRS 304.9-054(3)[(6)] requires the department to
- 18 promulgate administrative regulations to implement and enforce the provisions of KRS 304.9-
- 19 053, KRS 304.9-054, KRS 304.9-055, and 304.17A-162. KRS 304.9-054(4) permits the

- 1 department to impose a fee upon pharmacy benefit managers, in addition to a license fee, to
- 2 cover the costs of implementation and enforcement of KRS 205.647 and any provision of KRS
- 3 Chapter 304 applicable to pharmacy benefit managers, including but not limited to this section
- 4 and KRS 304.9-053, 304.9-055, and 304.17A-162. This administrative regulation establishes
- 5 requirements for the licensure of pharmacy benefit managers.
- 6 Section 1. Definitions.
- 7 (1) "Admitted insurer" is defined by KRS 304.10-030(1).
- 8 (2) "Commissioner" is defined by KRS 304.1-050(1).
- 9 (3) "Department" is defined by KRS 304.1-050(2).
- 10 (4) "Nonadmitted insurer" is defined by KRS 304.10-030(8).
- 11 (5) "Pharmacy benefit manager" is defined by KRS 304.9-020(15).
- 12 Section 2. Initial License and Renewal.
- 13 (1) An applicant for a pharmacy benefit manager license or renewal license from the
- commissioner shall submit the following to the department in the format as outlined in the
- instructions on the Pharmacy Benefit Manager License Application:
- 16 (a) Form PBM, The Pharmacy Benefit Manager License Application;
- (b) The fee set forth in KRS 304.9-053(3) and the penalty fee, if applicable, set forth in KRS
- 18 304.9-053(4[5]);
- 19 (c) The following evidence of financial responsibility:
- 20 1. A certificate of insurance from either an admitted insurer or a nonadmitted insurer, in
- accordance with KRS 304.10-040, stating that the insurer has and will keep in effect on behalf
- of the pharmacy benefit manager a policy of insurance covering the legal liability of the
- licensed pharmacy benefit manager's erroneous acts or failure to act in its capacity as a

- pharmacy benefit manager, and payable to the benefit of any aggrieved party in the sum of
- 2 not less than \$1,000,000; or
- 2. A cash surety bond issued by a corporate surety authorized to issue surety bonds in this
- 4 commonwealth, in the sum of \$1,000,000, which shall be subject to lawful levy of execution
- by any party to whom the licensee has been found to be legally liable;
- 6 (d) The name of at least one (1) responsible individual who shall be responsible for the
- 7 pharmacy benefit manager's compliance with KRS Chapter 304 and KAR Title 806 and who
- 8 is:
- 9 1. Licensed as an administrator in Kentucky; and
- Designated in accordance with KRS 304.9-133;
- 11 (e) If performing utilization review in accordance with KRS 304.17A-607, the pharmacy benefit
- manager's utilization review registration number;
- 13 (f) The following written policies and procedures to be used by the pharmacy benefit manager:
- 1. An appeals process for any pricing system used to determine the cost of a generic drug
- 15 required by KRS 304.17A-162;
- Exceptions policy required by 45 C.F.R. 156.122(c) and KRS 304.17A-535(4); and
- 3. Pharmacy and Therapeutics committee membership standards and duties required by 45
- 18 C.F.R. 156.122(a);
- 19 (g) Proof of a registered agent and office with the Kentucky Secretary of State in accordance
- 20 with KRS 14A.4-010;
- 21 (h) Provide a listing of all clients PBM provides services to including any non-ERISA self-
- 22 funded or governmental plans; and

- 1 (i) Provide a listing of any delegated or contracted companies that perform part of the PBM
- 2 services.
- 3 (2)
- 4 (a) Upon receipt of a complete application as required by subsection (1) of this section, the
- 5 commissioner shall review the application and:
- 6 1.
- 7 a. Approve the application; and
- b. Issue the applicant the pharmacy benefit manager license;
- 9 2. Notify the applicant that additional information is needed in accordance with paragraph (b)
- of this subsection; or
- 3. Deny the application in accordance with paragraph (c) of this subsection.
- 12 (b)
- 1. If supplemental or additional information is necessary to complete the application, the
- applicant shall submit that information within thirty (30) days from the date of the notification
- from the commissioner.
- 2. If the missing or necessary information is not received within thirty (30) days from the date
- of the notification, the commissioner shall deny the application unless good cause is shown.
- To determine if the applicant has demonstrated good cause, the commissioner shall weigh the
- 19 justification provided against any other issues, including if the applicant had submitted any
- 20 prior good cause excuses for the same request. Some examples of good cause include:
- a. Personnel-related issues, including the individual responsible for responding was
- transferred, terminated, or became incapacitated due to illness;

- b. A need to obtain information that was not immediately available and had to be requested
- 2 from other sources;
- 3 c. A lack of sufficient resources to respond to large requests; and
- d. Information technology, operational, or equipment malfunctions causing unexpected
- 5 delays.
- 6 (c) If the commissioner determines that the applicant does not meet the requirements for
- licensure, or if the application is denied pursuant to paragraph (b)2. of this subsection, the
- 8 commissioner shall:
- 9 1. Provide written notice to the applicant that the application has been denied; and
- 2. Advise the applicant that a request for a hearing may be filed in accordance with KRS 304.2-
- 11 310.
- 12 (3)
- 13 (a) A[Except as provided in paragraph (b) of this subsection,a] pharmacy benefit manager
- 14 license shall:
- 1. Be renewed annually as required by subsection (4) of this section; or
- 2. Expire on March 31.
- 17 (b) An applicant for a pharmacy benefit manager license shall pay a registration fee of ten
- thousand dollars (\$10,000) and a license application fee of one thousand dollars (\$1,000) within
- 19 thirty (30) days of initial licensure and annually thereafter on or before March 31. [ If the license
- 20 was issued on or before January 1, 2017, the license shall expire on March 31, 2018, if not
- 21 renewed as required by subsection (4) of this section].
- 22 (4)
- 23 (a) A renewal application shall include the items required by subsection (1) of this section.

- 1 (b) If the renewal application is submitted after the renewal date of March 31 but between April
- 1 and May 31, the application required by subsection (1) of this section shall be accompanied
- by a penalty fee of \$500 in accordance with KRS 304.9-053(4[5]). A license approved by May
- 4 31 shall be considered continuously active.
- 5 Section 3. Notice of Changes. Within thirty (30) days of any change, a licensee shall notify the
- 6 commissioner of all changes among its members, directors, officers, and other individuals
- 7 designated or registered to the license, any changes to the listing of clients and delegated
- 8 contractors provided in the most recent application filed by the licensee, and any changes to its
- 9 written policies and procedures submitted pursuant to Section 2(1)(f) of this administrative
- 10 regulation.
- 11 Section 4. Incorporation by Reference.
- 12 (1) "Pharmacy Benefit Manager License Application", Form PBM, 10/2024[‡], is incorporated by
- 13 reference.
- 14 (2) This material may be inspected, copied, or obtained, subject to applicable copyright law, at
- the Kentucky Department of Insurance, Mayo-Underwood Building, 500 Mero Street, Frankfort,
- 16 Kentucky 40601, Monday through Friday, 8 a.m. to 4:30 p.m. This material is also available on
- the Web site at: http://insurance.ky.gov/ppc/CHAPTER.aspx.

READ AND APPROVED:

Sharon P. Clark

Commissioner, Department of Insurance

11-14-2024 Date

Secretary, Public Protection Cabinet